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From: "Nicola Ibbotson" <n.ibbotson@yahoo.com>
To: [REDACTED]@westpac.com.au>
Sent: Thu, Jan 17, 2019 at 1:57 AM
Subject: Re: GOOD NEWS !!
OMG! NOW I GET IT.....WE WON!!!! 🤗🤗 Yipppppeeeeeeee!

That is the best news I've heard all year! lol! So they admitted they HAD stolen my money?

I look forward to the 6 transfer's.

Many Thanks for your support in this matter Romy 😊😊

Kindest regards
Nicola Ibbotson

On Wednesday, 16 January 2019 03:33:16 AM GMT, Aspiras, Romulo
[REDACTED]@westpac.com.au> wrote:

Hi Nicola

As checked with Mastercard yesterday, the merchant's bank/merchant has withdrawn all 6 Arbitration cases bundled into one Arbitration case filing totalling USD22,121. Whatever equivalent amounts in AUD shown in attached statement which are inclusive of Foreign Transaction Fees will be refunded to you individually just like the \$6748.58 we earlier refunded you. .

These are under :

Above DTNs case numbers are 6 of the 7 charges that you disputed, the seventh one [REDACTED] was already refunded by us \$6748.58 posted 08/11/18 as chargeback went unchallenged, two were refunded by merchant, and 6 (subject of this Arbitration) are the ones you will be refunded soon by our Accounting Department which I will be notifying. For your reference , Second attachment are the amounts in USD which were withdrawn, or were resolved in your favour.

Kind regards

Romy

Card Disputes & ATM Disputes

Risk & Fraud Operations
